

November 4, 2011

To Whom It May Concern,

This letter is to announce that Phoenix is now a member of the PICS (Pacific Industrial Contractor Screening) database. PICS provides a standardized contractor qualification process that includes a comprehensive prequalification questionnaire, safety manual desktop audit, and an onsite safety audit to verify implementation of safety programs. It also provides online access to important documents, like insurance certificates, safety manuals, etc.

Phoenix's listing in the PICS database allows you to view all our current qualification information at any time through its secure online website. This information is available for multiple operators to view in order to lessen the burden on contractors of undergoing multiple qualification processes. The safety audit can also be tailored to your needs to include operator specific information and requirements.

You can view the PICS website at: www.picsauditing.com, or contact them directly at 1-800-506-PICS (7427). Thank you in advance for your consideration and support.

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